State of Utah PRODUCT DESCRIPTION



Product Number: 6010.02.09

REGULAR PLOTS

Effective Date: July 1, 2008 **Revision Date**: April 18, 2008

Version: 1.0.1

Product Owner: AGRC Manager
Product Manager: Cindy Clark
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The Automated Geographic Reference Center (AGRC) offers a service to plot maps and/or related graphics on paper. These plots can range up to 42 inches wide and as long as needed.

Product Features and Descriptions		
Feature	Description	
Regular Plots	Production of paper maps and/or related graphics in accepted standard printing formats. Standard formats are JPEG, TIFF, PDF, GIF, EMF, EPS, AL, SVG, BMP, PNG.	

Features Not Included		
Feature	Explanation	
Regular Plots	Production of paper maps and/or related graphics in non-standard printing formats	

Rates and Billing		
Feature	Description	Base Rate
Regular Plots	Plots will be assessed for a running foot at a 36 inch width or a 42 inch width on standard plotter paper.	\$6.00 a running foot.

Ordering and Provisioning

To order, notify Cindy Clark, 801-537-9201, cclark@utah.gov, with plot request, dimensions of plot, and time frame for deliver of goods.

DTS Responsibilities

AGRC will accept job with stipulations concerning the time frame for delivery. If the time frame for delivery is beyond the capabilities of the plotting of the map or graphic, the AGRC will notify the requesting agency.

Agency Responsibilities

The Agency will allow for adequate time for the AGRC to be able to plot said map or graphic, noting that within the AGRC, the regular daily business requires the use of the plotter, and there may be a queue for the use of the plotter. Agency should create plots in desired dimensions and in the before mentioned standard printing formats.

Service Levels and Metrics

Plots are available for printing between 8:00 to 5:00, Monday through Friday. Customers are surveyed for quality and satisfaction for each plot.